

DON'T FALL VICTIM TO FRAUD

Identify fraudulent activities with this easy to understand guide



SCAM TYPES:

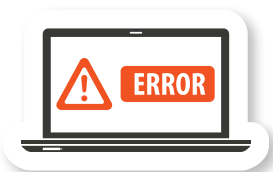
A common scam used by fraudsters is the “advance-fee” scam. Fraudsters pose as a credit provider and invite you to apply for a loan. They will ask for an upfront payment, for “attorneys’ fees” or “admin fees”. The fraudster will try and hook you by offering a low interest rate or tell you that you can apply even if you are blacklisted. Once you make a payment, they will disappear with your money.

The message you receive may claim to be from a company that you know and look very authentic, including things like: its logo, actual company details or the name of its CEO. You may even complete a very authentic looking application form and be told that your application will take a few days to be processed. Remember the intention is to trick you. Should you be unsure of any communication you receive claiming to be from RCS, contact the RCS Fraud Centre immediately.

IDENTIFY A SCAM, LOOK OUT FOR THESE WARNING SIGNS:



- 1 The email claims to be from a reputable company, but it has been sent from an email domain, like Gmail or Outlook, that anyone can use to create an email account OR it includes a cell phone number as the contact number. Look out for email addresses that end in names like @hotmail.com @webmail.com or cell phone numbers as contact details.



- 2 The email or SMS contains spelling errors, bad grammar or missing letters OR it is not personalized and addresses you as “Dear Customer” or “Dear Sir/Madam”.



- 3 The email contains a request for personal or sensitive information, for example your personal banking details.



REPORT SUSPICIOUS ACTIVITIES TO THE RCS FRAUD CENTRE

✉ allatfraud@rcsgroup.co.za
✉ alldisputes@rcsgroup.co.za
☎ 0861 77 55 22



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