

## GENERAL RCS COMPETITION/PROMOTIONAL OFFER RULES

- ❖ Every time you enter any of our competitions, **you agree to be bound by these general rules**, as well as any other rules that apply specifically to the competition that you are entering. In the event of conflict between these general rules and the specific rules, the provisions of the specific rules will apply.
  - ❖ From time to time, RCS may extend promotional offers to you. These offers are not awarded by lot or chance, as vouchers or discounts are usually awarded to anyone who meets the qualifying criteria. To avoid any doubt, these rules will, unless otherwise stated, apply equally to such promotional offers, together with any additional rules that apply specifically to the promotional offer that you are partaking in.
  - ❖ A complete set of rules will accompany a competition or promotional offer, however, you may also obtain a copy by contacting us.
1. **Eligibility:** Competitions/promotional offers are only open to people 18 years and older, who reside within the Republic of South Africa. We reserve the right to request proof to our satisfaction of your age or residency. RCS employees, partners, directors, agents and consultants, as well as their spouses, life partners, parents, children, siblings, business partners and associates, are not eligible to enter any competition and/or promotional offer.
  2. **How to enter:** Details of how to enter a competition and/or promotional offer will appear in the competition/promotional offer advertisement and/or in the specific rules that will accompany it.
  3. **Selection of winners:** Unless otherwise stated in the specific rules, competition winners will be selected through a random draw conducted by RCS or its representatives. The selector's decision is final and binding, and no correspondence will be entered into after the fact. Promotional offers will be awarded to anyone who meets the qualifying criteria as stated on the promotional offer and specific rules relating to the offer.
  4. **Announcement of winners:** Winners will be contacted by RCS or its representatives by telephone or email; and will be told how to collect their prize. If contact cannot be established with a winner within 48 hours of first establishing contact (or such other period as RCS may in its sole discretion determine), the prize will be forfeited and a new winner may be selected.
  5. **Publishing winners' names:** RCS may photograph, televise and/or publish winners' names and photographic images for publicity purposes. Winners may, however, choose not to have their image used for publicity purposes by indicating so at the time of announcement of the winner.
  6. **Prize limitations and restrictions:** In some instances, prizes may be limited. Details of such limitations will appear in the specific rules relating to the particular competition and/or promotional offer. Unless otherwise stated, any costs associated with use and enjoyment of the prize or its collection will be for the winner's account.
  7. **Disclaimer:** RCS, its associated companies, agents and service providers/co-promoters involved in the competition/promotional offer assume no liability whatsoever for any direct or indirect loss, damage, death, personal injuries, defamation and/or any other claims arising in connection with any competition/promotional offer, or its prizes.
  8. **System Failure:** In the event of entry through electronic mediums, RCS will not be responsible for lost, delayed and/or misdirected electronic messages, internet or computer malfunctions, errors in transmission or any condition beyond the control of RCS which may cause the competition to be disrupted or corrupted.
  9. **Cancellation:** RCS reserves the right, in its sole discretion, to cancel, extend or suspend any competition/promotional offer. In such event, where a competition/promotional offer is cancelled, extended or suspended, to the extent permitted by law, all entrants agree to waive any rights that they may have in terms of the competition/promotional offer and acknowledge that they have no recourse against RCS, its associated companies, employees, agents, partners, suppliers, sponsors and/or co-promoters.
  10. **Promoters:** Unless otherwise stated, the promoter of all competitions/promotional offers will be RCS Cards (Pty) Ltd.