

RCS New Year, New You Competition 1 January – 28 February 2025

1. This competition is organised by RCS Cards Proprietary Limited (“RCS”/ “the Promoter”) (NCRCP 38/FSP 44481) (“the Competition”).
2. Participation in this competition constitutes an agreement to abide by the rules herein and you further bind yourself to the extent lawfully permissible.
3. **Competition period:** The Competition commences on **Wednesday, 1 January 2025** and will terminate at 23h59 on **Friday, 28 February 2025** (“the Competition Period”).
4. **Prize Details:** RCS will settle the outstanding balance due as at 28 February 2025 on the winner’s RCS Store Card account, limited to R50 000 (fifty thousand rand) (“the Prize”).
5. **How to qualify:** The following criteria must be met to participate in the Competition:
 - 5.1. The participant must be an RCS Store Card account holder.
 - 5.2. The Competition only applies to customers using their RCS Store Card within the Republic of South Africa.
 - 5.3. The participant must make an online purchase using their RCS Store Card during the Competition Period in order to participate in the Competition.
 - 5.4. All eligible participants who comply with the entry mechanism of the Competition will automatically be entered into the Competition and stand a chance to win the Prize. There is only one valid entry to the Competition per participant.
 - 5.5. Should the qualifying transaction be declined, cancelled or refunded within the Competition Period or before the winner is drawn, the automatic entry will be deemed null and void.
 - 5.6. There will be a total of 1 (one) winner for the Competition.
6. **Selection of winners:** The winner will be chosen from the list of participants who qualify for the Competition. The winner will be selected by way of a draw by **31 March 2025**. The draw shall be administered by RCS and shall be managed at RCS’ sole and absolute discretion.
7. **Individuals ineligible to participate in the Competition:** RCS Group employees, partners, directors, members, agents and consultants of RCS, as well as their spouses, life partners, children, siblings, business partners and associates, and any supplier of goods or services in connection with the Competition, will not be eligible to participate in this Competition.
8. **Prize fulfilment:** RCS will settle the outstanding balance due as at 28 February 2025 on the winner’s RCS Store Card account up to a maximum value of R50 000 (fifty thousand rand). The Prize cannot be converted for cash.
9. **Competition notification:**
 - 9.1. The winner of the Prize will be notified by RCS via telephone or email using the contact details on the RCS database system recorded for the winner.
 - 9.2. A selected Winner will be granted 3 (three) working days in which to make contact with the Promoter to claim their prize. Should the Winner fail to do so; the prize will be forfeited and another Winner will be selected
10. **Customer Undertaking:**

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- 10.1. Customer agrees that their participation in the Competition means that the customer understands that they will only be entered into the draw if the obligations contained in clause 5 are fulfilled.
- 10.2. It is the customer's responsibility to ensure that the personal contact details captured on the RCS database system are complete, accurate and up to date.
- 10.3. If the winner fails to comply with any of these rules or the terms of acceptance of the Prize, or if they refuse to sign the Promoters' winner declaration or the Prize acceptance form, this will be construed as a rejection of the Prize and then, without prejudice to any other remedy which the Promoter and its associates may have, the winner will be automatically disqualified and will forfeit the Prize.
- 10.4. The participant understands and accepts that, during its engagement with RCS, RCS may collect and process personally identifiable information about the entrant to allow the entrant to enter the Competition, or in relation to, the entrant's engagement by RCS, including all documents and information required to be furnished by the entrant to RCS from time to time. Such processing of information will be in line with the provisions of the Protection of Personal Information Act ("POPI").
11. **Disclaimer:** RCS, its associated companies, agents and service providers/co-promoters involved in the competition assumes no liability whatsoever for any direct or indirect loss, damage, death, personal injuries, defamation, and/or any other claims arising in connection with this competition. The Promoter and its affiliates are not responsible for any problems or technical malfunction of any telephone network, computer system, server, or provider, which may have hindered entry into the Competition.
12. **System Failure:** RCS will not be responsible for lost, delayed and/or misdirected electronic messages, internet or computer malfunctions, errors in transmission or any condition beyond control of RCS which may cause the entry into the competition to be disrupted or corrupted.
13. **Cancellation:** RCS reserves the right to, in its sole discretion, to cancel, extend or suspend this Competition. If so, and to the extent permitted by law, all entrants agree to waive any rights that they may have in terms of this competition and acknowledge that they have no recourse in such event against RCS, its associated companies, employees, agents, partners, suppliers, sponsors and/or co-promoter.
14. These competition rules are available on the RCS website, and any related queries may be directed to the RCS via the relevant customer service channels:

Email: rcscards@rcsgroup.co.za

Phone: 0861 729 727