

29 September 2025

Dear Valued Customer,

As previously communicated, we will unfortunately, no longer be offering the RCS Credit Card program.

A reminder of what this change means for you:

- You can continue using your RCS Credit Card until 30 September 2025 with your current credit limit.
- Although you will no longer be able to make purchases or cash withdrawals on your card, you must still continue to pay the outstanding balance on your RCS Credit Card.
- From October 2025, we will no longer be charging you a monthly service fee, your final fee will be charged on your September 2025 statement.
- All other fees and interest associated with your RCS Credit Card will continue to be billed to your account, which you remain liable to pay.
- You can continue paying the outstanding balance in the same manner as you have been, until the full balance has been settled in full (your debit order will remain in place).

EFT payments can be made to the following account:

- Bank: African Bank Business
- Account Type: Cheque Account
- Branch Code: 584000
- Account number: Account number on your statement
- Reference: Account number on your statement

If you have Customer Protection Insurance on your RCS Credit Card, your policy will remain in place until your full outstanding balance has been paid.

Please also note:

For local service subscriptions, please make sure that you inform the service provider and update your payment details.

As a precaution, if you have used your RCS Credit Card for any future bookings or reservations, please retain your RCS Credit Card for these.

Remember to destroy your RCS Credit Card, as this card will no longer be valid.

Please note that you will have 90 days from 1 October 2025 to contact us on 0861 729 727 regarding any transaction queries on your RCS Credit Card.

Kind Regards
RCS Credit Card Team