

Ways to manage your account **without leaving your home**

Keep safe & use these convenient alternatives to pay and manage your account.

4 EASY WAYS TO PAY YOUR ACCOUNT WITHOUT LEAVING YOUR HOME:

Pay your account conveniently via our Customer App, Online, by Debit Order or EFT



RCS CUSTOMER APP

Download the App and register
Login and select "Pay my account"



ONLINE SELF-SERVICE

Register and login
Select "Pay my account"



EFT

EFT Payment Details:
Bank Beneficiary: RCS Card
Bank: Standard Bank
Account number: 061 234 745
Use your RCS Account number as a reference



DEBIT ORDER

Set up a Debit Order:
Call 0861 729 727

TAKE CARE

Beware of fraudsters taking advantage of the COVID-19 crisis. Don't fall for scams. Keep your confidential information safe.

CONVENIENT ACCOUNT MANAGEMENT TOOLS



FREE DOWNLOAD

RCS Mobile APP

Download the RCS mobile app from your iOS or Android APP store to:

- View your latest statements
- Pay your account
- Check your balance
- View deals
- Update your email address
- Purchase airtime and data



FREE REGISTRATION

On-line Self-Service

Visit www.rcs.co.za

Click on "My Account" and register for Self-Service to:

- Pay your account
- Check your available credit
- Download your latest statement
- Update your email address



USSD Self-service

Dial *120*727*card number# to request the following:

- Available credit
- Balance owing
- Instalment due

You will receive a response in real-time.*



Customer Service Queries

Got a question or need help?

Ask Ricci, the RCS Chatbot.

- Chat with Ricci in real time.
- Get in touch via our website or Facebook page

www.rcs.co.za

@RCSGroup



RCS Contact Centre:

In response to the COVID-19 crisis we are making adjustments at our contact centre to ensure that we are in a position to serve you through the crisis while ensuring safety of our staff members.

Whilst we will make every effort to assist all our customers, with reduced staff on rotation schedules, we ask that you consider making use of the above customer service channels for your convenience during this time.

